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# Media Release

14 November 2017

## AAA National Conference gets underway

The Australian Airports Association (AAA) has kicked off its AAA National Conference, with representatives from across the country attending the week-long event in Adelaide.

AAA Chief Executive Officer Caroline Wilkie said the conference would bring together the industry's best and brightest to share insights on key issues affecting Australia's airports.

"It's a very exciting time to be part of the industry as Australia's airports invest in new infrastructure and initiatives to support unprecedented passenger growth," Caroline said.

"The AAA National Conference will showcase some of the leading projects our airports are working on, as well as sharing new insights on the key issues affecting the industry.

"Dedicated technical sessions will also provide professional development opportunities for airport staff."

The conference will feature a wide range of speakers from Australia's major and regional airports, as well as other leaders from the tourism and aviation sectors.

Butterfly Consulting Chief Executive Officer Joanne Paternoster is the international keynote, and will discuss how airports have adopted a strategic focus on customer experience to provide a shared sense of vision and purpose for the airport community.

Other keynote speakers include CAPA Executive Chairman Peter Harbison, CASA Chief Executive Officer Shane Carmody and North Queensland Airports Chief Executive Officer Norris Carter.

The first day of the conference will focus on industry trends, hot topics and the aviation outlook for 2018. The conference will also feature a specialist stream for regional airports and sessions dedicated to technical expertise in the areas of pavements and lighting.

The 2017 AAA National Airport Industry Awards will also be held during the week, on Wednesday 15 November. The awards recognise innovation and excellence across Australia's airports.

The AAA National Conference is being held at the Adelaide Convention Centre and concludes on Friday 17 November. For more information and the full conference program, go to [www.airportsconference.asn.au](http://www.airportsconference.asn.au).

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The Australian Airports Association (AAA) is the national voice for Australian airports and represents the interests of over 260 airports including all capital city airports through to the small aerodromes of rural Australia.

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