

STATEMENT



23 August 2018

Response to The Australian: Airport concession recovery fees charged by car rental operators

Comments by AAA Chief Executive Officer Caroline Wilkie:

“‘Airport Concession Recovery Fees’ are locational fees charged by car rental operators and are not imposed by airports. These fees may include elements not related to operators’ agreements with airports.

“Airports provide infrastructure and facilities for car rental operators to conduct their business close to terminals, providing choice and convenience for passengers. Airports provide land and forgo car parking revenue to facilitate these services as part of their commitment to providing a wide range of transport options for passengers.

“Car rental operators benefit from increased demand as a result of their easy access to terminals, which allows them to offer the best possible deals to consumers. This allows customers to choose the best deal for them from a range of on and off airport operators.”

ENDS