

MEMBER UPDATE

How we'll support you in changing times

The COVID-19 outbreak is having an extreme and unprecedented impact on the airport and aviation industry at a scale that was almost unthinkable just a few short months ago. Just as you are doing your very best to weather this once in a century event, the AAA is changing how we operate so we can continue to meet your needs as we adapt to the Government's new travel and social distancing requirements. The AAA is acutely aware of the pressures you're facing and the need to provide you flexibility, as well as valuable services, information and, now more than ever, a strong and united industry voice.

The following information relates specifically to recent decisions the AAA has made in regards to its events and upcoming membership renewal process. More detail on each of these will be provided in the weeks ahead, however it is important for you to be aware now of some key changes over the coming months.

AAA Events

State Division Meetings 2020

NEW ONLINE FORMAT

- We are moving all State Division meetings until 30 June 2020 to an online format to help you keep connected during this important time for the industry. Updated agendas to suit the new format will be provided soon.
- This year's second round of State Division meetings (currently scheduled from August-September), are likely to be rescheduled until later in the year. At this stage, it's expected these meetings will be held online, but the AAA plans to return to in-person meetings as soon as it is practical to do so.
- Alternative arrangements are also being made to conduct State Annual General Meetings in the event in-person meetings are still not possible later in the year.
- Further information regarding online access to the South Australian, Victorian, Western Australian and Tasmanian Division Meetings will be available on the AAA website.

OPS SWAP and Pavements & Lighting Workshops (19-21 May 2020, Brisbane) CANCELLED

- Due to increasing travel restrictions and social distancing requirements, the AAA has made the regrettable decision to cancel the upcoming OPS SWAP Forum and Pavements & Lighting Workshops scheduled for May in Brisbane.
- If you have registered to attend this event and/or have agreed to be involved as an event partner or sponsor, the AAA Events team will be in touch shortly to ensure you receive a full refund.
- A special thank you to those of you that had agreed to form part of the program for this event, we sincerely apologise for the inconvenience and we will be sure to approach you in the future to seek your availability to participate in any relevant future events.

National Conference (24-27 November 2020, Sydney) CANCELLED

- As you are aware, this is the airport industry's single biggest event of the year and has traditionally provided a platform to network, share knowledge and celebrate success. The AAA has made the very difficult decision to cancel this year's National Conference in Sydney.
- With existing restrictions likely to be in place for at least six months, and the very limited ability for industry to participate in these types of events for the remainder of the year, the AAA Board agreed it was no longer viable to proceed with National Conference this year.
- As with the OPS SWAP Forum, the AAA will fully refund any organisations that have already committed to partner or exhibit as part of this event.
- Thank you to all members who submitted a speaker nomination for the 2020 National Conference. We will keep these nominations on file and will hopefully be in a position to use all relevant suggested topics for the 2021 National Conference.
- The cancellation of National Conference will also include the cancellation of our National Industry Awards and the Women in Airports Forum for this year.

Webinars and online meetings

- As we all adapt to a new way of operating in line with social distancing requirements, the AAA will be holding all of its committee and working group meetings via tele/video conference for the remainder of the year.
- Our ongoing webinar series will continue and we are exploring options to expand the program to keep you up to date with the latest industry news and best practice over the coming months.
- We are calling for suggestions for speakers for this program. I strongly encourage you to nominate if you have an interesting project or issue to share with industry by emailing events@airports.asn.au.

AAA Membership Renewal

Flexible payment options

- The AAA is acutely aware of the severe financial impacts COVID-19 is having on your business and the need for the AAA to provide flexibility and relief in whatever way we can.
- With the cancellation of both of our flagship events this year, the AAA itself faces a difficult year in 2020.
- To help you navigate these challenges, the AAA will not increase its membership fees and will introduce flexible payment options, such as instalment payments, for those who need them. The AAA will also consider hardship provisions for members on a case-by-case basis to ensure as many airports and businesses as possible can remain members of the AAA. Further details on these arrangements will be provided as part of the membership renewal process that will commence next month.

Free access to AAA Online Education

- As you may be aware, the AAA is currently updating all of its relevant online education courses to be compliant with the new MOS Part 139 standards from CASA. This project is scheduled to be completed next month.
- If you renew your membership or join the AAA for the 2020/21 financial year, you will receive three months of complimentary access to our online education courses. Access will be uncapped to provide as many of your people as possible the opportunity to progress their professional development and education at this very difficult time for the industry.

There is little doubt that the weeks and months ahead will continue to provide significant challenges and hardships that our industry will need to overcome. The AAA is committed to doing everything we can to assist you through this difficult period and ensure that you are getting the information and support you need to come out stronger and more resilient on the other side.

Your continued support of the AAA is critically important and very much appreciated. As always, if there is anything you need or would like to discuss please reach out to the AAA team at any time.

Kind regards,

Simon Bourke

Acting Chief Executive Officer